**Shipping Information**

**Order Status:**

After you’ve placed your order, we will email you your order confirmation. Once we are ready to ship your delicious treats, you’ll get another email letting you know they are on their way. If you encounter any issues, feel free to contact us at orders@christtine.com or call us at (914) 293-0177. We’ll get back to you right away and make sure things are running smoothly again.

**Shipping Policy & Times:**

Every order is hand packed and shipped via UPS Ground from our bakery facility in Buchanan, NY.

\*Nationwide orders are processed Monday through Wednesday.

\* Orders usually sent out within two to three business days and will be delivered 1-3 days after being shipped, depending on your location. Orders placed on Thursday thru Sunday will not be shipped until the following Monday.

**\*Christtine** offers UPS ground shipping at a flat rate of **$9.45** to the 48 contiguous states (which does not include Hawaii or Alaska).

\*We do not ship to a PO Box; all deliveries require a physical street address. It is best if orders are shipped to an address where someone can receive for the delivery. Unless you specify that a signature is required, the package will be left at the driver's discretion.

**Warm Weather Policy**

The summer months bring sweltering heat, specially from June to end of August. If you want to buy our chocolate products during those months, please send us an email to: [info@christtine.com](mailto:info@christtine.com) so we can better assist you and make the changes to assure that the order arrives in optimal conditions.

**However, we do offer our Variety of Cookies, Traditional Alfajores & Dulce de Leche during these months!**

**Local Catering**

Our Alfajores & Cookies raise your event to the next level. Be it a party, an office meeting, an event or a low-key get-together, our Alfajores & Cookies will always be a hit. Contact us to inquire about catering options.